Adeolu Olushola Adeyemi - Resume

Personal Profile / Personal Attributes

- Energetic self-starter, confident professional with strong enthusiasm for technology and a proficient computer literacy, proven through work experience in front desk IT, web application programming, server administration, and software implementation.
- An independent and self-motivated professional with excellent research and writing skills; able to grow positive relationships with clients and colleagues at all organizational levels.
- An energetic team leader and product manager, able to communicate effectively with people of all ages and backgrounds, to work collaboratively to resolve problems, and to motivate team members to achieve personal and organizational objectives.
- Highly critical thinker with effective research skills proven through work experience in implement software solutions, project management, server administration, and software implementation.
- Flexible team player who prospers in a fast-paced work environment based on past experience, balancing multiple job duties as a technical, sales offers and unit manager, working odd hours, versatile in vast technologies.

Relevant Experience

- 2 years' experience in domain name registration, cloud hosting, VPS, Linux/Unix, Windows Server OS working experience, offering outstanding service to diverse clients, with a lifelong passion for quality technical support.
- 4 years' experience in creating information-rich and customer centric and easy to maintain website.
- 2 years of technical experience in software implementation and web portal launches. Demonstrated track record of successfully managing small to large projects from start to finish in accordance with set standards and procedures. Extensive experience developing and implementing IT solutions
- Highly experienced in technical support, management of IT assets and infrastructure, computer networking, administration of LAN, WLAN, installation, configuration, and troubleshooting.

Achievements
- Became an Expert within 2 months of providing technical support for the Charter Party Editor software, contributing immensely to the improvement of the software.
- Built two web hosting and domain registration services ISSLServ & Reliance Hosting, managing the web services including email, files services for over 200 customers.
- Partnered with (NiRA) and Enom to increase the sales of top level domain and country code level domains like .com, .org .net, .ng, .org.ng, .net.ng etc..
- Certified Comptia A+ and Microsoft Word Professional.
- Published author of articles and training materials on email, and web administration.

Career History

Technical Support Engineer   **May 2017 - To Date**
SDSD

- Provided on phone and remote desktop support and training to over 400 Clients worldwide relying on Charter Party Editor (CPE) software daily a SDSD secure document editing software that provides a quick and efficient way to draft and execute contract forms often regarded as the 'brokers first choice'.
- Assessed the usability of the Charter Party Editor and contributed to the improvements and the addition of new features to provide a more user friendly application.
- Delivered Charter Party Editor upgrade and contributed to the successful migration of all clients to the License Server
- Analyzed and troubleshoot complex problems in all areas, including Client/Server applications environment involving SQL, Windows platforms, and other environments.
- Provided on phone and remote desktop support for SDSD messaging software used by leading brokers as well as smaller clients globally to improve productivity and collaborative working across groups.
- Managed all IT assets and infrastructure within the organization, including the provision of hardware and installation of software for all PCs within the office.

Product Manager ISSLServ   **Jan 2016 - April 2017**
Integrated Software Services Limited

Reporting to Managing Director with responsibility for domain registration and web hosting service unit, promoting service brand, maximizing profitability, design and delivery of training and providing first and second level support to clients.
- Built two web hosting and domain registration services ISSLServ & Reliance Hosting, managing the web services including email, files services for over 200 customers.
- Organized the domain registration units of the organization and trained technical officers in basic and advanced web management.
- Partnered with Nigerian Internet Registration Association (NiRA) to increase domain sales profit and promote company brand.
- Partnered with Enom to increase the sales of top level domain and country code level domains like .com, .org .net etc..
- Managed and administered web servers for email, DNS, domain name, CPanel, Plesk and SQL databases.
- Partnered with Virtualizor to provide and promote the sales of Virtualized servers including Windows and Linux OS and also planned the partnership renewals, and managed the service.
- Planned and scheduled installations, updates and upgrades in accordance with set standards and procedures
- Partnered with WHMCS and Built an automated customer billing system to help manage the customers in from the hosting services.
- Delivered a new user interface (UX/UI) for Sterling Bank Internet Banking Application and contributed to the delivery of the upgrade Sterling Bank Internet Banking.
- Partnered with NiRA to promote the .NG brand at the FirstBank Agric Expo at Eko Suites and Hotels.
- Delivered a Cloud Storage and CCTV backup facility for Education Development Centre (EDC), to keep backup of the CCTV footage recordings and pushing their education materials and resource online.

Web developer & Technical Officer   **Nov 2014 –Dec 2015**
Integrated Software Services Limited

Implementation of the company's IT strategy and ensured alignment with overall corporate strategy, goals and objectives.

- Designed and Delivered over 10 Website to Corporate clients using tools/platforms like HTML, CSS, PHP, MySQL, JAVASCRIPT, JQUERY, Wordpress, Joomla, Typo3 CMS and other PHP frameworks.
- Built and Managed Search Engine Optimization (SEO) reputation for several client, Nigerian Stockbrokers Limited (NSL.NG) in particular - Placing their search rate to the first page of Google search result.
- Managed all IT assets and infrastructure within the organization, including the provision of hardware and installation of software for all PCs within the organization.
- Managed all network infrastructure and networking devices with the organization, including computer networking, administration of LAN, WLAN, installation, configuration, and troubleshooting network connection, repair or crimping of network cables.
- Partnered with OVH in the deployment of cloud computing to facilitate the sales of cloud services and other infrastructure to corporate clients and the general public.
- Design and Managed a Web to SMS platform, providing first and second level support to over 20 customers.
- Developed and designed a custom invoice generating template for issuing invoice to customers from the CasGenesisWorld CRM.

Personal Details

- **Name:** Adeolu Olushola Adeyemi
- **Address:**39 Adisa Akintoye Street, Ketu. Lagos
- **Phone Numbers:**08077126818, 09078610080
- **Email:**adeolu@sholaadeyemi.com
- **Website:**www.sholaadeyemi.com
- **Date of Birthday:**26th July 1993
- **Marital Status:** Single

Professional Qualifications

- Linux / UNIX, Windows Server OS working experience
- CPanel, WHMCS, Plesk and DNS Administration
- Cloud hosting, VPS, Dedicated Server and system backup
- Domain name and email administration
- Web to SMS administration
- Knowledge of system engineering, computer maintenance, server administration, installation, repair and troubleshooting.
- Knowledge of computer networking, LAN, WLAN installation, configuration and troubleshooting.
- Knowledge of web design and development using tools like HTML, PHP, CSS, MySQL, JAVASCRIPT, TYPO3, WORDPRESS, JOOMLA, PRESTASHOP, MAGENTO)
- Programming Skills and frameworks (Laravel, Codeigniter, PHP, JAVA,Matlab).

- Ecommerce Tools (Woocommerce, Magento, Prestashop)
- Project Management Professional (PMPi)
- Health Safety and Environment (HSE 2)
- Computer Technology Industry Association (CompTia A+)
- Microsoft Word 2003 Specialist

Education Qualifications

2013: Degree in Comp Science (Second Class, upper division) from Ajayi Crowther University, Oyo State.

2009: West African Senior School Certificate from Thomas Adewumi Int'l College, Oko, Kwara State.

2003: First Leaving School Certificate Michael Omonogun Memorial Nur &Pri School, Kogi State.

Hobbies
- I enjoy playing Chess
- I love to swim
- I play Monopoly Board-Game

References are available upon request